POLICY

Environmental Policy

Issued October 2026 · Next review October 2027 · Owner: John Neill, Sustainability Director

1. Purpose

Fibreuse Group Limited ("Fibreuse") is a fibre specialist. We recover textiles, fibre, carpet, mattresses, foam and plastics, keeping material in use and out of landfill and incineration wherever practicable. This policy sets out how we manage the environmental impact of our activities and meet our legal obligations, including:

- the **Environmental Protection Act 1990**, in particular the **section 34 duty of care** for waste, and the statutory Waste Duty of Care Code of Practice;
- the **Waste (England and Wales) Regulations 2011**, including the waste hierarchy and the registration of waste businesses (Fibreuse holds Upper Tier registration **CBDU416829**; our partner hauliers hold their own carrier registrations);
- UK controls on waste shipments and on persistent organic pollutants (POPs), where they apply to the materials we manage; and
- the **Environment Act 2021**, and the CMA's Green Claims Code for any environmental claims we make.

2. Scope

This policy applies to all Fibreuse employees and activities in the UK. Fibreuse does not operate a site of its own: collection, transport, sorting and processing are carried out through licensed partner sites, collectors and hauliers. The policy therefore also covers how we select, instruct and monitor those partners, and the onward destinations of the material we manage.

3. Our commitments

- **Compliance:** meet or exceed all applicable environmental legislation and keep our waste registration current.
- **Waste hierarchy:** prioritise reuse, then recycling (fibre-to-fibre wherever possible), then other recovery, with disposal only as a last resort.
- **Duty of care:** describe waste accurately, complete waste transfer documentation for every movement and keep records for at least two years.
- **Partner due diligence:** before using any partner site, collector or haulier, and at regular intervals, check on the relevant public register that it holds the correct environmental permit, exemption or waste registration, and confirm that onward destinations, including any exports, are lawful.
- **Material controls:** keep materials segregated, dry and correctly handled, and ensure items needing specific treatment, such as upholstered items that may contain POPs, go only to suitably authorised outlets.

- **Emissions:** reduce transport emissions through route planning, full loads and the choice of partner hauliers, and work towards measuring and reporting our carbon footprint.
- **Pollution prevention:** prevent pollution, litter and loss of material during collection, storage and transport.
- **Accurate claims:** only make environmental claims, including reuse and recycling outcomes reported to customers, that we can evidence.
- **Continual improvement:** work towards an environmental management approach aligned with ISO 14001, and set and review environmental objectives.

4. Responsibilities

- **John Neill, Sustainability Director**, owns this policy and is responsible for legal compliance, our waste registration, partner due diligence and environmental reporting.
- **Claire Warner, Head of Customer Service**, handles customer enquiries and environmental concerns and refers them to the Sustainability Director.
- **All employees** must follow this policy and report any environmental incident or concern promptly.
- **Partners** must comply with the law and their permits, follow our instructions and tell us promptly about any incident or any change to their permits or registrations.

Concerns can be raised in confidence with Claire Warner, Head of Customer Service, at enquiries@fibreuse.com or on 0161 660 9501, or directly with John Neill, Sustainability Director, at john.neill@fibreuse.com.

5. Monitoring and review

We monitor compliance through partner checks, waste documentation and customer reporting. The Sustainability Director reviews this policy annually, or sooner if legislation, our operations or an incident make it necessary. It is communicated to employees and partners and is available to customers on request.

Signed on behalf of Fibreuse Group Limited

Signature 

Name **John Neill**
Position **Sustainability Director**
Date **October 2026**

Reviewed annually, or sooner if legislation or our operations change. Next review: October 2027.